

# ADA, Airline/Terminal Connector, City Bus Center, LAX Economy Parking FAQs



## Schedule

**Q: What are the hours of operation for the ADA shuttles?**

A: The ADA shuttles operate between 6:00am and midnight, 7 days a week.

**Q: How long will it take for the ADA shuttle to finish one route?**

A: It depends on the traffic conditions and holidays. All traffic moves one-way, counter clockwise around the Central Terminal Area. For live updates on the route and the wait time, please visit <https://laxtransportation.ridesystems.net/routes/>. This link is also mobile-friendly and can be downloaded as an app on the iPhone or Android.

**Q: How long should I expect to wait for an ADA shuttle?**

A: The ADA Shuttle is an on-call service. A wheelchair agent must first call with a pickup request. You may have to wait up to 25 minutes for the ADA shuttle from the time the agent's call is placed. Pickups are scheduled on a First Come-First Served Basis. The wait time depends on how many calls are in the queue. Airline agent or service company attendant must wait at the curb to assist in loading onto the shuttle. Our drivers are not allowed to leave the bus. For live updates on the route and the wait time, please visit <https://laxtransportation.ridesystems.net/routes/>. This link is also mobile-friendly and can be downloaded as an app on the iPhone or Android.

## Location

**Q: Where can I catch the ADA shuttles?**

A: There are special handicapped loading zones marked at the terminals Upper/Departures Level roadway. The ADA Shuttles transport passengers to points within the Central Terminal Area.

## Payment

**Q: Do I have to pay for the ADA shuttles?**

A: The ADA shuttles are complimentary for all disabled customers and no more than 4 customers accompanying each disabled customer. The ADA shuttles will transport passengers between the terminals. The ADA shuttles are dispatched on a call by call basis.

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## Contact

**Q: What is the contact information for service?**

A: Passengers should contact their airline carrier for information regarding ADA services (<https://www.flylax.com/lax-americans-with-disability-act/ada-detail-page#More-Useful-Travel-Information>). ADA Shuttles are dispatched by carriers to pick up locations. Drivers do not stop in response to hailing or waving from the curb.

**Q: Where can I send in my comments or complaints about the ADA shuttle service experience?**

A: If you have any comments or complaints, please use the online comment form available at <http://lax.to/gtcomments>. The ADA shuttle service also has customer survey cards located inside the shuttles.

## Miscellaneous

**Q: Are we allowed to bring service animals on the ADA shuttle?**

A: Yes, disabled passengers are allowed to board with service animals and medical devices.



## LAX SHUTTLE AIRLINE/TERMINAL CONNECTIONS

### Schedule

**Q: What are the hours of operation for the Airline/Terminal Connector?**

A: The Airline/Terminal Connector operates twenty-four hours a day 7 days a week, including holidays.

**Q: Where do I find the Airline/Terminal Connector schedule?**

A: The "A" Shuttle continuously circles the Central Terminal Area, stopping at each terminal on the Lower/Arrivals Level. For live updates on the route and the wait time, please visit <https://laxtransportation.ridesystems.net/routes/>. This link is also mobile-friendly and can be downloaded as an app on the iPhone or Android.

# ADA, Airline/Terminal Connector, City Bus Center, LAX Economy Parking FAQs



**Q: How long does the Airline/Terminal Connector take to go around the Central Terminal Area (CTA)?**

A: With normal traffic conditions and current construction, it takes around 30 minutes for the Airline/Terminal Connector to complete one rotation around the CTA. The Shuttle stops at each terminal within the CTA at the PINK LAX Shuttle & Airline/Terminal columns Lower/Arrivals Level.

## Location

**Q: Where do I catch the Airline/Terminal Connector Service?**

A: To use our shuttle service, travelers should board the LAX Shuttle at the Pink LAX Shuttle columns on the Lower/Arrivals islands in front of each terminal.

**Q: What areas does the Airline/Terminal Connector Service travel to?**

A: The Airline/Terminal Connector services the Central Terminal Area (CTA) only. It circles the CTA in a continuous loop, shuttling passengers from one terminal to another.

## Payment

**Q: How much does it cost to ride the Airline/Terminal Connector?**

A: The Airline/Terminal Connector is complimentary to the public.

## Contact

**Q: Where can I send in my comments or complaints about the “A” shuttle service experience?**

A: If you have any comments or complaints, please use the online comment form available at <http://lax.to/gtcomments>.

**Q: If I leave an item on the ADA or Airline/Terminal Connector shuttle, who do I contact to retrieve it?**

A: You may contact Lost and Found at (424) 273-7266. You may go to this link for more information: [http://www.lawa.org/welcome\\_lax.aspx?id=1590](http://www.lawa.org/welcome_lax.aspx?id=1590).

# ADA, Airline/Terminal Connector, City Bus Center, LAX Economy Parking FAQs



**Q: Who do I contact in case of an emergency?**

A: To reach Airport Police, please call 424-646-7911.



## LAX CITY BUS CENTER

### Schedule

**Q: What are the hours of operation for the LAX City Bus Center?**

A: The City Bus Center/Employee Lot South shuttle operates from 4:00 a.m. to 2:00 a.m. daily, including holidays.

**Q: Where do I find the LAX City Bus Center Schedule?**

A: The City Bus Center/Lot South Shuttle operates every 7-15 minutes between the City Bus Center and Central Terminal Areas, stopping at each terminal on the Lower/Arrivals Level. For live updates on the route and the wait time, please visit [www.ridelax.com](http://www.ridelax.com). This link is also mobile-friendly and can be downloaded as an app on the iPhone or Android.

**Q: How long does the LAX City Bus Center take to go around the Central Terminal Area (CTA) and back to the City Bus Center?**

A: With normal traffic conditions and current construction, it takes around 45 minutes for the City Bus Center to complete one rotation around the CTA and back to the City Bus Center. The Shuttle stops at each terminal in the CTA at the PINK columns located outside of each terminal on the Lower/Arrivals Level.

### Location

**Q: Where do I catch the City Bus Service Shuttle?**

A: To use our shuttle service, travelers should board the LAX Shuttle at the PINK columns on the Lower/Arrivals Level islands in front of each terminal. Board the Bus that displays Lax City Bus Center/Lot South.

# ADA, Airline/Terminal Connector, City Bus Center, LAX Economy Parking FAQs



**Q: What areas does the City Bus Center Service travel to?**

A: The City Bus Center route services the LAX City Bus Center, Employee Lot South and the Central Terminal Area.

## Payment

**Q: How much does it cost to ride the Airline/Terminal Connector?**

A: Complimentary to the public.

## Contact

**Q: Where can I send in my comments or complaints about the “A” shuttle service experience?**

A: If you have any comments or complaints, please use the online comment form available at <http://lax.to/gtcomments>.

**Q: If I leave an item on the shuttle, who do I contact to retrieve it?**

A: You may contact Lost and Found at (424) 273-7266. You may go to this link for more information: [http://www.lawa.org/welcome\\_lax.aspx?id=1590](http://www.lawa.org/welcome_lax.aspx?id=1590).

**Q: Who do I contact in case of an emergency?**

A: To reach Airport Police, please call 424-646-7911.



## LAX ECONOMY PARKING

## Location

**Q: Where is LAX Economy Parking located?**

A: LAX Economy Parking is conveniently located at 6100 West 94<sup>th</sup> Street, near Los Angeles International Airport.

# ADA, Airline/Terminal Connector, City Bus Center, LAX Economy Parking FAQs



## **Q: Where do I catch the LAX Economy Parking Shuttle?**

A: Passengers will be directed to the shuttle pick-up and drop-areas inside LAX Economy Parking. In the Central Terminal Area, travelers may board or the LAX Shuttle at the PINK columns on the Lower/Arrivals Level islands in front of each terminal.

## **Rates/Payment**

### **Q: How much does it cost to park my car at LAX Economy Parking?**

A: The Parking Rates for LAX Economy Parking (drive-up or general parking):

- \$5 First hour or fraction thereof
- \$4 Each 30 minutes after the first hour
- \$25 Maximum for each 24-hour period

### **Q: How much does it cost to ride the LAX Economy Shuttle?**

A: The LAX Economy Shuttle is complimentary to the public.

### **Q: What are my payment options at LAX Economy Parking?**

A: Cash and major credit cards (including Visa, Master Card, American Express, and Discover), as well as mobile payments (Apple Pay®, Google Wallet®, Samsung Pay®) are accepted.

### **Q. Does parking cost less with reservations?**

A: Passengers may book and pre-pay for parking at a discounted rate from general or drive-up parking. Reservations can be made at [parking.flylax.com](http://parking.flylax.com).

## **Schedule**

### **Q: What are the LAX Economy Parking hours of operation?**

A: LAX Economy Parking is open 24 hours a day, 7 days a week including holidays

### **Q: How long should I expect to wait for LAX Economy Parking shuttle?**

A: Shuttle service runs approximately every 7 to 10 minutes. Real time shuttle information can be found [Here](#).

# ADA, Airline/Terminal Connector, City Bus Center, LAX Economy Parking FAQs



## LAX Economy Parking Shuttles

**Q: Do I have to pay for the LAX Economy Parking shuttles?**

A: There is no cost to use the shuttle.

**Q: Are your shuttle buses compatible with wheel chairs or mobility scooters?**

A: LAX Economy Parking has handicapped parking spaces and a bus with a lift for wheelchairs.

**Q: Once I am at LAX, where does the shuttle drop off and pick up?**

A: The designated shuttle pick-up and drop-off areas are located on the lower/arrivals level at the Pink columns located at each terminal.

**Q: If I leave an item on the shuttle, who do I contact to retrieve it?**

A: Please email call (310) 486-8334 to inquire about items left on a shuttle.

**Q: How long does the shuttle take?**

A: Shuttle service runs approximately every 7 to 10 minutes. Real time shuttle information can be found [here](#).

**Q: Once I am at LAX, where does the shuttle drop off and pick up?**

A: The designated shuttle pick-up and drop-off is located on the lower/arrivals level at the Pink column located at each terminal.

## Parking

**Q. Does LAX Economy Parking have monthly parking?**

A: Vehicles parked for over 30 days are subject to impound at owner's expense, LAMC 87.35 & 89.41. Individuals may request a parking extension over the 30 days limit by contacting ABM at 310-646-2911.

**Q: Are reservations required to park at the facility?**

A: Reservations are not required and parking is available on a first-come, first-served basis.

Reservations can be made at [parking.flylax.com](http://parking.flylax.com). Passengers may book and pre-pay for parking at a discounted rate from general or drive-up parking.

## ADA, Airline/Terminal Connector, City Bus Center, LAX Economy Parking FAQs



**Q: Will I be able to park in LAX Economy Parking if I have a large truck, trailer, RV, or camper?**

A: Unfortunately, no. LAX Economy Parking Level 1 has a maximum vehicle height restriction of 14 feet. Levels 2, 3, and 4 have a maximum vehicle height restriction of 8 feet, 1 inch.

**Q: Is LAX Economy Parking equipped with Electric Vehicle Charging Stations?**

A: Yes, LAX Economy Parking has electric vehicle charging stations.

**Q: Where can I send in my comments about my LAX Economy Parking experience?**

A: If you have any comments or complaints, please call ABM at (310) 646-2911 or email LAW A Parking at [parking@lawa.org](mailto:parking@lawa.org)

**Q: Who do I contact in case of an emergency?**

A: To reach Airport Police, please call 424-646-7911.

### **Economy Lot E**

**Economy Lot E is now closed.** If you have any comments or questions please send them to [parking@lawa.org](mailto:parking@lawa.org).